

## Surveyor (AM3)

Location: London, Birmingham, Warrington, Leeds or Glasgow, with travel as required (we offer Hybrid working supported by a Smart Working Policy)

Full Time or Part Time: Full Time

Directorate: Land Assembly (Utilities)

### Company Overview:

Ardent is the UK's leading provider of land, consent management and stakeholder engagement services to support major infrastructure and regeneration projects from concept to delivery.

We are Project Managers, Chartered Surveyors, Transport Planners and Land Referencers, based in London, Birmingham, Warrington, Leeds, Glasgow and Dublin and supporting projects throughout the UK and Ireland.

Established in 1992 to provide a 'one stop shop' for land and property matters for major infrastructure projects, our client portfolio includes some of the biggest players across our four core sectors of transport, renewables, utilities and regeneration.

We are passionate about delivering life-improving change for communities and future generations and we are proud to play a key role in facilitating and delivering the UK and Ireland's net zero agenda, improving connectivity, enabling the repurposing of high streets and town centres and delivering new homes for the people who need them most.

We are problem-solvers, can-doers and solution-drivers working collaboratively with our clients to provide proactive and strategic advice to identify and mitigate risks, deliver efficiencies and, ultimately, achieve deliverable consents and build projects that positively impact people's lives and the world that we live in.

### Technical Knowledge, Skills & Experience Required:

- Actively develop experience and knowledge of Land Assembly in relevant field of expertise.
- Acting as Project Account Manager, providing strategic advice to inform land acquisition approach, risk identification & land strategy and advice to clients in a technical capacity.

- Provide competent and professional support for the assembly of land on projects.
- Develop & demonstrate presentation skills in order to present complex and technical information to multiple stakeholders.
- To be able to provide advice to clients on relevant sector of work including DCO/CPO/TWAO matters, where applicable.
- Acts as Case Manager independently and leads on negotiations and building trusted relationships. Provides strategic advice to inform land acquisition approach. Experience of negotiating Heads of Terms (HoTs) and private agreements.
- Complies with all relevant RICS Professional Statements/Guidance Notes
- Have a good working knowledge of surveying, be a competent valuer and be able to demonstrate knowledge of the valuing process. Understand the principles of compensation and how a PCE informs a project promotion and risk register.

## Key Business Skills:

### People

The role is accountable for the following:

Demonstrate the ability to collaborate and communicate effectively with colleagues in different departments.

Demonstrate professional and concise written communication in emails, with attention to detail, having regard to who emails are 'to', 'cc' and when to 'reply all'

Demonstrate proficiency in coordinating smaller projects or tasks, including planning, resource allocation, and tracking progress. Gaining experience in client interactions, including status updates and project-related discussions.

### Quality

The role is accountable for the following:

Demonstrate ability to solve problems and undertake research using own initiative. Proactively demonstrate a thirst for knowledge in relation to relevant technical subjects. Demonstrate capability to prepare advice notes for internal review.

### Growth

The role is accountable for the following:

Demonstrate a clear understanding of all of the services that your Directorate offers and how they support clients throughout the project life-cycle. Develop ability to speak confidently to colleagues and external

stakeholders about the services that each Directorate offers. Expand your internal and external professional network through attending events and through regular use of LinkedIn.

## H&S / SV

The role is accountable for the following:

Demonstrate capability of completing a risk assessment for site visits, having regard for different risks and hazards, and identifying potential opportunities to mitigate them. Participating in safety training sessions and workshops to enhance knowledge and skills.

## Finance

The role is accountable for the following:

Demonstrates an understanding of basic pricing strategies and factors influencing pricing decisions, including staff costs, on-costs, travel costs and other overheads.

### Behavioural Skills Required (Based on our Values) :

- **Thirst for Knowledge** (*We embrace opportunities to learn and improve for personal and professional growth*) - Demonstrate a strong commitment to the development of yourself, and your people, for your role in a growth company and future role. Coach and mentor others (or actively engage with your Coach) to have a deep understanding of their knowledge and experience. Actively supporting with areas of development and career goals, extending beyond a technical remit and actively developing your business knowledge on an on-going basis.
- **Own It** (*We do what we say we will. We own our individual actions, are accountable for them and take pride in adding value*) - Act like it matters, take pride and caring about the outcome of people in your team, or who you work with, and your clients objectives.
- **Be the Difference** (*Focus energy to make things happen. Be beyond process. Stand up, Stand out*) - Be confident in your decisions and implementing them, taking into account the wider structure and objectives of the business, working with or alongside peers across the business. Be more than any other competent person in your role.
- **Enjoy the Journey** (*Have fun, be engaged and be proud to be Ardent*) - Translating goals and visions of the business into meaningful objectives for your team in a positive and engaging manner (delivering excellence in your own objectives), demonstrating your commitment to Ardent and the wellbeing and development of your team and colleagues. Understand the needs of your people and colleagues to

have, purpose/fulfilment, personal growth, engagement, team culture and fair pay.

- *Adapt (We drive change and innovation to deliver growth and new opportunities in an ever-changing world) - As a growth company Ardent is all about change. You must be a change maker. Demonstrate ability to drive and/or implement change to enable Ardent to continue to excel. Listen to your team and people you work with to actively search for opportunities to create change. Exhibit a resilient attitude, communicate key information in a clear and engaging way to influence others.*

*Ardent is an equal opportunities employer that is committed to inclusion and diversity. We positively encourage applications from suitably qualified and eligible candidates regardless of race, colour, religion or belief, age, sexual orientation, gender identity/expression, disability status or other legally protected characteristics.*

With people at the core of our business, we offer employees an unrivalled career opportunity rather than simply a job. In a fast growing organisation, we train, develop and support our staff to grow and achieve their career goals. This is supported by a number of initiatives to look after the wellbeing of our employees whilst allowing employees to work flexibility and maintain a positive work life balance.

We offer an attractive benefits package to include :-

- Hybrid working
- Smart Working Policy
- Medical health plan
- Career progression
- Coaching
- Cycle to Work
- Electric Car Scheme
- Enhanced maternity and paternity pay

For more information, please see our services page on our website at [www.ardent-management.com](http://www.ardent-management.com)

Interested? Get in touch!

Should you be interested in hearing more about the position or wish to send your cv in to [people@ardent-management.com](mailto:people@ardent-management.com) or contact Stuart Thomas [stuartthomas@ardent-management.com](mailto:stuartthomas@ardent-management.com)